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DMD Dedicated Monthly Dono

In-kind donation For Joy Wellness Center from her older sister

In memory of Susan Doory In honor of Nellie Grace Harvey In loving memory of Susan Doory, a beautifu

person and a wonderful aunt In memory of F. Elaine Waddell

In honor of Susan Anderson, RN In honor of William H.M. Finney

‡‡‡‡ In memory of Michael Boyd In honor of Thomas Marine In honor of Dr. Kathleen McHugh for the

Wishing happy holidays and a good year to Drs. Kathleen McHugh and Joe Marine and

^^^ In honor of Julia Marine's birthday ^^^^ In honor of the birthday of Teddy Marine

In honor of Dr. Ritu Prasad

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JOY WELLNESS CENTER

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Sun Moon Devan Patel Natalie Vallejo

ANNUAL REPORT







2800 KIRK AVENUE • BALTIMORE, MD 21218 WWW.SHEPHERDSCLINIC.ORG



On behalf of Shepherd's Clinic, I am proud to share highlights from Fiscal Year 2024 — a year of growth, deeper community engagement, and ongoing commitment to holistic health and wellness in Baltimore. For more than 30 years, Shepherd's Clinic has provided free, comprehensive healthcare to low-income, uninsured adults, offering a lifeline to those who might otherwise go without care.

This year, we served 899 individuals through 3,089 appointments, resulting in 10,656 patient encounters — a 5% increase in individuals served and a 10% increase in services from the prior year. This steady growth reflects the increasing demand for affordable, compassionate care in our community — a need Shepherd's Clinic remains committed

The heart of our model continues to be our community of volunteer healthcare professionals who generously donate their time and expertise. This unique approach allows us to deliver millions of dollars of care each year — maximizing impact while remaining a costeffective and community-driven organization.

In FY24, we strengthened our efforts to address the social determinants of health that often impact wellness. Beyond clinical care, we connected patients with critical resources like transportation, food access, and insurance enrollment support. We also reached 260 community members through free health screenings outside of the Clinic.

Behavioral Health Services expanded this year with the addition of a social work supervisor, broadening our capacity to provide mental health support and building new community partnerships. Our Joy Wellness Center continued to thrive, offering mind-body programs such as yoga, music therapy, dance classes, and nutrition counseling—reflecting our belief that true health is about more than treating illness. Wellness participation grew 34%, engaging 118 unique individuals in programs that promote healing and resilience.

We also took the necessary steps to ensure our programs remain responsive to the community's needs by launching a Patient & Community Advisory Council. This group provides vital feedback and helps shape our services, deepening our commitment to health equity and patient-centered care.

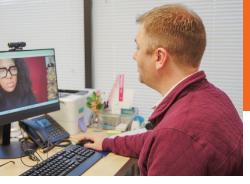
Expanding our reach remains a top priority in Fiscal Year 2025. Our core programs will continue focusing on managing high blood pressure, supporting diabetes care, and providing vaccines — while we work to meet the growing demand for holistic, preventive services. Behind every patient encounter is a person gaining access to care that improves their health, prevents emergency room visits, and strengthens their quality of life.

We sincerely thank our dedicated volunteers, staff, board members, foundation partners, and donors. Your partnership makes this work possible — ensuring Shepherd's Clinic remains vital to Baltimore's healthcare safety net. As demand grows, your continued support is more important than ever. Together, we can advance health equity and build a healthier, stronger community for all.

Sincerely,

ALAN YUSPEH, JD, MBA President (Board Chair)















OUR Morle

July 2023 - June 2024 **OUR SERVICES**

TYPE OF VISIT	TOTAL	VISITS	FY24
MEDICAL CLINIC			1,726
BEHAVIORAL HEALTH			789
JOY WELLNESS CENTER			574
OTHER MEDICAL PATIENT ENCOUNTERS	5		7,567
TOTAL PATIENT ENCOUNTERS			10,656

In FY24 we served 899 unique individuals.

OUR REVENUE

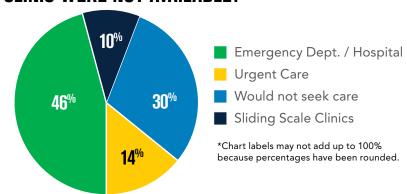
CATEGORY	REVENUE
CONGREGATIONS	\$14,005
DONATED PROFESSIONAL SERVICES	\$800,000
FINNEY FOUNDATION	\$115,008
FUNDRAISER EVENT	\$12,860
GRANTMAKING ORGANIZATIONS	\$526,372
INDIVIDUALS	\$198,692
PATIENT DONATIONS	\$1,935
OTHER REVENUE	\$2,418
TOTAL REVENUE	\$1,671,290
Preliminary. Audited statements available in Spring 2025.	

OUR EXPENSES

CATEGORY	EXPENSES
FACILITY MAINTENANCE	\$23,583
FUNDRAISING FEES	\$873
JOY WELLNESS CENTER SERVICES	\$3,687
LABORATORY FEES	\$2,306
MEDICATIONS & MEDICAL SUPPLIES	\$49,475
OFFICE EXPENSES & INSURANCE	\$89,850
OUTREACH	\$11,937
PATIENT PROGRAMMING	\$43,725
PAYROLL & PERSONNEL	\$557,665
PROFESSIONAL FEES	\$24,721
PROGRAM SERVICES	\$800,000
UTILITIES	\$35,570
VOLUNTEER SERVICES	\$1,530
TOTAL EXPENSES	\$1,644,924

WHERE WOULD OUR PATIENTS GO IF SHEPHERD'S **CLINIC WERE NOT AVAILABLE?**

PATIENT Impact



IN THE MEDICAL CLINIC. OUR PATIENTS WERE PRIMARILY TREATED FOR:

Diabetes/

Pre-diabetes

- 70% of patients enrolled in a chronic disease management program achieved at least one of their targeted health goals.
- 61% of patients with a chronic condition received medication.
- **883** patients completed follow-up care referrals.
- **52** patients were approved for health insurance.

WHAT OUR PATIENTS SAY

"Shepherd's Clinic saved my life. Being a patient here has been a wonderful experience. I was sick and there was no way to be treated and I almost died, but I found Shepherd's Clinic and the wonderful people that work here are professional. Appointments are treated very seriously and handled with care. I don't know too much about how that works but thank you to the organization from the bottom of my heart. I am writing with tears in my eyes, thank you so much."

- Shepherd's Clinic Patient

WHAT OUR VOLUNTEERS SAY

"One thing that stands out about Shepherd's Clinic is the ubiquitous presence of smiles and laughter among patients and providers. This joy is only possible because of the incredible effort by the Shepherd's Clinic team to truly listen and understand their patients, and I think our patients recognize that this is special and feel safe to form a powerful patient-clinician bond."

- Physician Volunteer

WHAT OUR INTERNS SAY

"Interning at Shepherd's Clinic has opened my horizons to my strengths and ways I could keep improving. As a clinician in training, working with a diverse population is very important, and Shepherd's Clinic has allowed me to serve a diverse, underserved population to build my skills upon. Community work is not easy, but it's worth every minute."

- Behavioral Health Intern

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Noor Al-Saloum, Patient Intake Coordinator / Executive Assistant

Sabrina Sampson, Data Coordinator

Sara Cawrse, CRNP, Clinical Nurse Practitioner

Tracy Holcomb, RN, Joy Wellness Program Director

WILLIAM H. M. FINNEY FOUNDATION

The idea for a clinic dedicated to serving uninsured people took root in 1989 in response to Union Memorial Hospital's emergency room seeing a large number of uninsured individuals who found no other alternative for their healthcare. After learning about the grassroots effort to establish a clinic for those in need, Dr. William Finney, retired UMH chief of staff, joined as the Shepherd's Clinic's first volunteer medical director. In 1999, several Clinic supporters created a foundation and named it in Dr. Finney's honor. The Foundation purchased and renovated the building at 2800 Kirk Ave. It continues to provide tremendous support to the Clinic and the Joy Wellness Center by providing rent-free space and operating grants to assist the Clinic in meeting its expenses.

David Finney, President Clark Finney, Secretary