1991

Chaplain Rev. Charles Richter

Acupuncturists
Rebecca Donnelly, L.Ac.
Mary Beth Dwyer, L.Ac.
Bernadette Hamilton, L.Ac.
Simone Hudson, L.Ac.
Sheila Papa, L.Ac.
Tamara Surprin, L.Ac.
Jenny Wang, L. Ac.

Mary Welliver-Dillon, L.A

Massage Therapists
Alden Caldwell-Gaines, LMT
Terry Clark, LMT
Aline Devreotes, LMT
Kimberly Eggert, LMT
Joette Hill, LMT
Shari Parks, LMT

Nancy Yanke, LMT

Walking Group Leaders Angela Becker Michelle Chiu Colleen McArdle Dana Norstern

Mary Tupper

Yoga Instructors Abir Alzenate, RYT

Tammy Carr, RYT

Staycie Francisco, RY Ginny Pearce, RYT Sue Quigg, RYT Amelia Rutter, RYT

Brie Teaboldt, RYT

Licensed Nutritionis

Marcia Kargon, RDLD Kathy Landers, RD Sarah Trist, RDLD

Consult Co-Facilitator

Nurses' Station Admir Heather Burnside Lesley Dokes Nancy Speckman Betty Williams, RN

Nurses' Station

Kemi Akintola, RN

Susan Anderson, RN

Patricia Bergeron, RN Julie Butchart, RN Janice Carico, RN Sharon Carletti, RN Sara Cawrse, RN Betsy Cumming, RN Gifty Dennis, RN Audrey Driskill, RN

Matt Dunn, RN

Matt Dunn, KN
Vivien Echekwubelu, RN
Deborah Gallagher, RN
Lindsey Gardner, RN
Mary Glover, RN
Mason Klass, RN
Meredith Harris, RN
Lindi Hobongwana, RN
Tammie Hull, RN

Marcia Lang, RN

Sara Larson, RN

Lea Marineau, RN

Michele McComas, RN

Mary McQuilkin, RN
Christopher Mehdizadeh,
Subarna Mukherjee, RN
Melissa Nandy, RN
Kelley Nolan, RN
Abigail Robarts, PA-C
Mary Louise Roberts, RN

Jenn Saaty, RN Lisa Sundvall, RN

Carol Thelen, RN

Medical Assist. Navigator Susan Doory, RN

Patrick Donahue

Amy Lownes Mary Mbongeh Kansinee Meteest Ivy Nguyen Joy Nwangwu Kosi Odoemene

Esther Okorie

Vera Pattah

Afsheen Qureshi Emily Richards Salma Srour Mary Tran Tin Tran Laura Winn

Susan Arnold, KN Susan Arnold Maureen Connors, Pharm.D Sally Hess, RN, MPH Theresa Medicus, RN Pat Thompson Gretchen Ward, RN

Liza Floyd

Sophie Hess Kelly Parsons Jack Waller

Joy Wellness Center Admi Jan Bahner, RN, MSHA

Sharon Barolet MS

Anaela Becker

Brian Ikeda

Hillary Lamdin Shirley Lee, RN Sandeep Lehil, RN

Michele Ly

Martha Matsumo Colleen McArdle Andrea McGlond

Amelie-Francoise i Dana Norstern Ekene Nwosu Ryan O'Donnell Shari` Parks, LMT

Meg Rimelspach

Daniel Scalise

Anna Schuettge Jeremy Schwartz Iris Serinkin Kerry Smith Eunice Soh, RN

Brigitte Sutherlin Christina Thomas

Kristen Walker

Mali Zuses

John Mann Benjamin Halvorser Rachel Sax

Shayna Murphy Amélie-Francoise Nkod

Liza Floyd Wesley Floyd Jarrell Franklin

Angela Fuzayl
Tomas Gaigalas
Cassandra Gandle
David Greenky
Jody Greenstein
Benjamin Halvors

Miriam Harris

Emma Hartma

Karlie Hartman

Abby Hartmann

Giovanna Hearn Kathleen Hildreth Meho Jasarevic Sung Jin Jeong Stanley Kalata Keyani Kenny Salina Khushal Dong Won Kim

Pearl Kim

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Annual Report 2011–2012

The mission of Shepherd's Clinic is to provide quality, affordable and comprehensive nealth care to hose in our community who cannot afford insurance, yet do not qualify for government assistance.





Gifts of \$20,000 or more Anonymous
Baltimore Women's Giving Circle
Bunting Family Foundation
CareFirst BlueCross BlueShield
The Maryland Community Health
Resources Commission
The Marion I. & Henry J. Knott

18 000

2012

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lames & Brigitte Sutherlin Church
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Nurse Practitioners

Estelle Golish, LGPC Donna McCarter, LCSW-(Beth Nichols, LCPC

MSW Interns Susanna Lewis Aaron Reichel Social Workers Faith Meisenberg Sue Stewart, LGSW

Wellness Group Facilitators Sharon Barolet, MS Raquel Bracho Barbara Gough, RN Jill O'Hare Amanda Robin Natalie Sokoloff

Nutrition Educators Jennifer Addis, RN Brenda Dailey, ND Sandeen Lehil, RN Emily Telfair, ND

Nursing Students Suzanne Burstein Molly Conway Kristen Dunn

Medication Management Notre Dame U. of Maryland School of Pharmacy Students' AdvoCaring Grou Jonathan Calogero Pilar Davila

Rvan Bicklev Raquel Bracho Raquel Bracho
Cindy Chen
Ann Cheng
Michelle Chiu
Melissa Crandall
Sameka Dewitt
Stephanie Earle
Liza Floyd
Wesley Floyd
Ally Garcia
Barbara Gough, RN
Alexia Haralambous mma Hartman

Karlie Hartman Abby Hartmann Hailey Hogan Sung Jin Jeong Stanley Kalata Dong Won Kim Warner Lai

Front Office Volunteer Ryan Bickley
Sam Black
Shanta` Bowser
Heather Burnside
Shutian Cai
Hai Cang
Catherine Carey Ashley Choi Andrew Clarke Zion Clarke Molly Conway
Dominique Davis
Edmund DiNarda
Lesley Dokes
Stephanie Earle
Lauren Ellis
Skylar Fidel
Monyette Fitzge

James Melvin Kelsey Myette Jordan Nahas-Vigon Julie Najar Amélie-Francoise Nkodo Alex Nolan Anne Owens Sabina Pathar Sabina Pathan
Caitlin Quigley
Philip Ramunno
Dodie Rimmelin
India Robinson
Eve Rorison
Rebecca Sandler
Ben Scherban
Rebecca Semiati
Iris Serinkin Anthony Serritello Darlene Smith Jamie Spitzer Fanta Traore
Mariah Turner
University Baptist
Women on Miss
Jack Waller Cherryl Wilson Douglas Zimmermar

Volunteer Massage Therapist Sandra Dowling, LMT Kai Aivetor Liza Flovd Marcia Hines Steven Lu
Building Maintenance
Johns Hopkins University
Tri-School Day of Service
United Way Fall Day of
Service 2011 (Shelter Gro
University Baptist Church JHU Medical School Studen

Keyia Ward

Jan Bahner, RN

850 patient visits	60	1500	2000	3000	3000	39// 402	26 3024	3380	382	2 3413	381	14 415	/5 50/Y	8 6,4	18 9,44	40 patient
1712 volunteer hours				4542	5554	5366 473	33 4553	6024	735	5 7546	874	43 1177	72 1440	00 16,5	42 18,0	000 volunte
\$30,651 operating costs		\$30,237		\$123,379	\$172,013 \$2	56,451 \$284	,219 \$276,100	\$302,728	\$339,7	792 \$345,4	36 \$371,	,117 \$474,	,695 \$599,3	,346 \$630,	517 \$864,	,691 operati
1991 19	93	1995	1996	1998	1999	2000 200	01 2002	2003	200	200	3 200	08 200	09 201	10 201	1 201	2
The only clinic specifically for Baltimore's uninsured opens	A Unique Partnership is Born: Union	Union Memorial	The clinic is moved into	The William H.M. Finney Foundation	on is Gynecology	y, Weight-loss classes	Services expanded to	Study reveals 61% of	Having outgrown its	Shepherd's Clinic cele-	Two volunteer MDs dream of	New patients almost double	Patient visits expand to	A record 511 new patients,	Patient visits reach 9,440;	
at 1927 St. Paul Street owned by Seventh Baptist Church.	Memorial Hospital & Shepherd's Clinic.	Residents begin	1901 St. Paul Street	created. Gastroenterology, dermato	logy physical therapy	y, added. Union Memorial	include endocrine clinic.	female patients have	location, 2800 Kirk Ave	brates 15 th Anniversary	a kitchen to teach patients	& volunteer hours increase	over 5,000 and volunteers	with an influx of men. 357	517 new patients. 400	
University Baptist Church provides much of the working		working in the	also owned by the	cardiology, & psychiatry services ac	lded. and dent	al limits referrals to zip	Dr. William Finney,	experienced partner	is purchased by William	in its new home at	healthy cooking. Volunteers	35%. Joy Wellness Center	increase to more than 300.	volunteers make it happen.	volunteers provide 18,000	
capital. Richard Pelham donates his medical and office	specialty consultations and serve patients	clinic as part of	Seventh Baptist Church.	Monthly patient education classe	s on services are	code areas closest	the clinic's first				and staff mobilize and Joy					
equipment & supplies. Pt. visits = 1 hr. of wage.	upon referral. The hospital also provides	their training.		diabetes & hypertension :	start. l offered	d. to the hospital.	medical director, dies.	have symptoms consistent	The Foundation embarks	Podiatry clinic is added.	Wellness Center is born. Men-	full programming. Building	many newly uninsured	Shepherd's Clinic celebrates	services expected in these	

Shepherd's Clinic

Value of services \$30,600.

Over the last few years, Shepherd's Clinic has seen unprecedented demand for its services—a testament to the difficult times and the burdensome cost of healthcare. Through the generosity of donors like you we have nearly doubled our capacity over the last two years to meet this need. Together we have offered care through approximately 9,000 patient visits during the 12 months of fiscal year 2012. Shepherd's Clinic now provides an integrated medical "home" for the uninsured of Baltimore City, including primary care, prescription assistance, behavioral health and wellness services.

diagnostic procedures and surgery.

While Shepherd's Clinic is truly an oasis for our patients, we do not operate in a vacuum. Care is provided by more than 400 committed volunteers and our hardworking staff. It is also made possible through a large number of partnerships, including ones that bring dozens of pre-med students, medical students and residents from multiple academic institutions across the city and social worker trainees, pharmacy students, and students in a range of wellness-oriented disciplines.

Shepherd's Clinic would not be possible without the robust support of MedStar Union Memorial Hospital, its partner since the beginning. In the course of a year, Union Memorial provides a wide array of free or subsidized services to clinic patients, including specialty care of all kinds, radiology, anesthesiology, and medications. Union Memorial also provides the clinic with the services of its two medical directors and other incredibly vital support through participation on our board. The last twelve months are also noteworthy because the two youngest components of our program—behavioral health and wellness—have particularly come into their own. With options for counseling and mental health services in our surrounding neighborhoods decreasing, our volunteer mental health professionals, and student practitioners from the University Of Maryland School Of Social Work have carried increasingly full patient loads. They are a lifeline to the community offering crucial services. Refinements in our process for referring

patients from the clinic to our wellness programs has led to more patients taking advantage of nutrition education, smoking cessation, mindfulness based stress reduction and other offerings.

Finally, the Supreme Court's decision in June to uphold the Affordable Care Act put a punctuation mark on a year that was marked by uncertainty for the nation's uninsured. The clinic's board has been closely watching the health reform initiative since before it was passed in 2010. It now seems that many of the clinic's current patients may find affordable coverage either through Medicaid or the private markets beginning in 2014. Even as we plan for that day to arrive, the current need for the clinic's services is nearly overwhelming and your committed support remains vital. On behalf of the board, our dedicated staff and volunteers, and especially our patients, I would like to thank you for your continued support of Shepherd's Clinic.

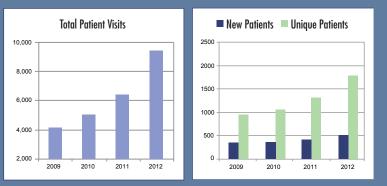
> David Finney, President Board of Directors

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Performance Indicators

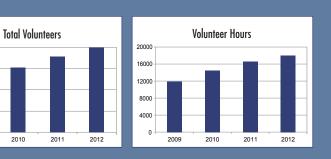
Patients



Donors



Volunteers



with major depression. on first capital campaign. | Value of services > \$1M | tal health program expanded. | & grounds greatly enhanced. | patients to our door. | 20 wonderful years. | challenging economic times.

Shepherd's Clinic Financial Report - July 1, 2011 through June 30, 2012

		., 20.1	
PPORT AND REVENUE*		EXPENSES	
ntributions	\$732,304	Salaries	\$405,07
ient Donations	55,393	Payroll Taxes & Benefits	51,48
estment Income	42	Retirement 403b	16,98
ier	1,524	Bank Charges	44
al	\$789,263	Contributions	51,00
		Travel	62
		Licenses & Permits	94
		Dues & Subscriptions	88
		Professional Development	4,36
		Insurance	2,24
		Laboratory Fees	57,37
		Radiology, Anesthesiology	19,18
		Medications, Medical Supplies	36,32
		Supplies Wellness Center	12,80
		Computer/Office Expenses	55,14
		Postage	3,35
		Printing & Publicity	20,50
		Professional Fees	9,16
		Utilities	20,11
		Telecommunications	18,09
		Equipment	7,63
		Maint/Medical Waste Mgmt.	60,78
		Other	4,00
		Volunteer Appreciation	6,15

William H. M. Finney Foundation

The Finney Foundation was established in honor of Dr. William Finney to support Shepherd's Clinic. In addition to providing rent-free space to Shepherd's Clinic and Joy Wellness Center, the Foundation has provided emergency funding to the clinic. The Foundation's Board of Directors thank the donors whose generosity has made it possible for the Foundation to support the work of the clinic and help it provide quality services to so many uninsured members of our community.

> Robert Kellner, President Board of Directors

William H.M Finney Foundation Board of Directors

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*Not including over \$1 million in donated services by physicians, nurses & others.

Audited financial statements are available on request.































\$864,691







