

850 patient visits	1160	1500	2,000	3,000	3000	3977	4026	3024	3380	3822	3413	3814	4155
1712 volunteer hrs				4542 hrs	5554 hrs	5,366 hrs	4733 hrs	4553 hrs	6024 hrs	7355 hrs	7546 hrs	8743 hrs	11,772 hrs
\$30,651 operating costs		\$30,237		\$123,379	\$172,013	\$256,451	\$284,219	\$276,100	\$302,728	\$339,792	\$345,436	\$371,117	\$474,695
1991	1993	1995	1996	1998	1999	2000	2001	2002	2003	2005	2006	2008	2009

The only clinic specifically for Baltimore's uninsured opens at 1927 St. Paul Street owned by Seventh Baptist Church. University Baptist Church provides much of the working capital. Richard Pelham donates his medical and office equipment & supplies. Pt. Visits = 1 hr of wage. Value of services \$30,600.

A Unique Partnership is Born: Union Memorial Hospital & Shepherd's Clinic. Hospital's physicians provide volunteer specialty consultations and serve patients upon referral. The hospital also provides diagnostic procedures and surgery.

Union Memorial Residents begin working in the clinic as part of their training.

The clinic is moved into 1901 St. Paul Street also owned by the Seventh Baptist Church.

The William H.M. Finney Foundation is created. Dermatology, cardiology, psychiatry, & gastroenterology services are added. Monthly patient education classes on diabetes & hypertension start.

Gynecology, physical therapy, and dental services are offered.

Weight-loss classes added. Union Memorial limits referrals to zip code areas closest to the hospital.

Services are expanded to include endocrine clinic. Dr. William Finney, the clinic's first medical director, dies.

As part of a study, 61% of female patients are discovered to have experienced partner violence at some time during their lives and over half have symptoms consistent with major depression.

Having outgrown its location, 2800 Kirk Ave is purchased by William H.M. Finney Foundation. The Foundation embarks on first capital campaign.

Shepherd's Clinic celebrates 15th Anniversary in its new home at 2800 Kirk Avenue. Podiatry clinic is added. Value of services >\$1M

2 volunteer MDs dream of a kitchen to teach patients healthy cooking. Volunteers & staff mobilize and the Joy Wellness Center is born. Mental health program expanded.

New patients almost double; volunteer hours increase 35%. Joy Wellness Center and Behavioral Health Program offer full range of programming. Clinic building & grounds greatly enhanced.

Shepherd's Clinic

Eighteen years after its founding, Shepherd's Clinic's mission of providing a high-quality continuum of care to Baltimore City's uninsured is more vital than ever. I don't think any of us knew how the current economic downturn, the worst in decades, would manifest itself in the clinic's reception or exam rooms. Would the phone ring off the hook with calls from prospective patients? Would the delicate balance among patients, volunteers, and the clinic's financial resources be strained by increased demand for the services we provide? Would some of the volunteers the clinic so values choose to spend less time here because of new stresses at home or at work?

Well, we can be sure of one thing: the clinic is bustling. During the 2009 fiscal year, our physicians and nurses saw an increase to 4,155 patient visits, 341 more than in 2008 and over 700 more than in 2007. In its history, the clinic has never seen more patients in a single year.

Just as noteworthy, some 350 patients sought the clinic's services for the first time. Those of you who volunteer at the clinic have heard these new patients' stories—many of them, having recently lost a job, are uninsured for the first time. They never expected to find themselves in such challenging circumstances. All are grateful that Shepherd's Clinic exists to serve them, and that they live in a place where the clinic's unique services are available.

I think all of us should be grateful, too, that the clinic's dedicated volunteers and supporters have risen to the challenge of caring for our neighbors in need. In 2009, 255 volunteers contributed an astounding 11,772 hours to caring for patients and otherwise making the place "hum." This, too, is a new record. The commitment of all volunteers not only makes the clinic a warm and caring environment for patients, I truly believe it's contagious—no one can help but feel energized and heartened after spending time on Kirk Avenue.

The momentum has spread to other parts of the clinic's operations, as well. After months of careful planning by the staff and a steering committee comprised of volunteers, the Joy Wellness Center began offering classes and seminars in its newly-renovated half of the building. At a Friday evening open house in September, clinic patients and members of the community packed the wellness center to be introduced to acupuncture, yoga, healthy eating practices and other activities that complement the primary care they receive at the clinic. If one of the clinic's main goals is to help members of the community to live healthier, more productive lives, then the opening of the Joy Wellness Center is certainly a great step forward.

Amid all the growth and changes, one might think Shepherd's Clinic is a different place than it was a few years ago. I often wonder what my grandfather, who was the clinic's first medical director and who passed away in 2003, would think if he saw it today. Certainly, the need is greater and the clinic busier than ever before.

The new clinic building is more beautiful and impressive than he could have imagined. But otherwise things are just about the same, just the way he liked them. Patients find compassionate, first-class care at an affordable price. Physicians and nurses find an oasis where they can spend time with their patients, get to know them, and focus on what's important—helping them get well. Union Memorial Hospital, which has been the clinic's partner since 1993, provides hundreds of thousands of dollars in free follow-up and specialty care.

Thanks to all of you for the ways large and small in which you help fulfill the clinic's mission. Without you, the good work would not be possible.

David Finney, President
Board of Directors

Shepherd's Clinic Board of Directors

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Marlene Sorra, *Volunteer Coordinator*

Shepherd's Clinic Financial Report - July 1, 2008 through June 30, 2009

SUPPORT AND REVENUE*		EXPENSES	
Contributions	\$443,176	Salaries	\$214,293
Fees for Service	34,537	Payroll Taxes & Benefits	41885
Investment Income	358	Travel	879
Total	\$478,071	Memberships, Licenses & Permits	1390
		Insurance	18668
		Laboratory Fees	37970
		Radiology, Anesthesiology	20538
		Medications, Medical Supplies	20519
		Computer/Office Expenses	23358
		Postage	4361
		Printing	5530
		Professional Fees	10007
		Utilities	20856
		Telecommunications	8523
		Janitorial/Medical Waste Mgmt.	14735
		Repairs, Maintenance	27439
		Volunteer Appreciation	3744
		Total	\$474,695

*Not including over \$1 million in donated services by physicians, nurses & others. Audited financial statements are available on request.

William H. M. Finney Foundation

The mission of the William H. M. Finney Foundation is to support Shepherd's Clinic.

The Foundation's major effort has been the capital campaign, *A Home for Health*, which was launched to purchase and renovate the Clinic and then was expanded to include building the Joy Wellness Center. To date, the Foundation has raised more than 90% of its \$2,000,000 capital campaign goal.

The contributions to the capital campaign have made possible the Clinic's wonderful Kirk Avenue facility and Joy Wellness Center. It is exciting to see that the campaign contributions have been put to such great use in supporting a home for health which benefits so many people. We are seeking to complete the capital campaign, which will enable the Foundation to finish payment of the mortgage and create a reserve for the inevitable building maintenance and repairs and unforeseen needs of Shepherd's Clinic and Joy Wellness Center.

A number of people and organizations have helped the Finney Foundation succeed. One of the Foundation's original board members, Worth Daniels, died this past summer. Dr. Daniels encouraged the creation of the Foundation and supported the growth of the Clinic. The Foundation and the Clinic greatly benefited from his guidance and appreciate the generosity of Dr. Daniels and his family.

In closing, I want to thank the Finney Foundation's supporters for their past donations and to ask for assistance in completing our capital campaign.

Robert C. Kellner, President
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William H.M Finney Foundation Board of Directors

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Finney Foundation Financial Report - July 1, 2008 through June 30, 2009

SUPPORT AND REVENUE*		EXPENSES	
Donations ~ Grants	\$311,665	Building Purchase	\$354,313
Donations ~ Individuals	43,680	Insurance	693
Total Assets	\$355,345	Licenses & Permits	200
		Maintenance & Repairs	11,614
		Professional Fees	8,255
		Total	\$375,075

Audited financial statements are available on request.



"As doctors, we need to understand the barriers that people have for getting health care."

"It's important to provide patients with a place where they can learn techniques to reduce stress."

"Thank you for making this volunteer experience an amazing one."

"This is my time to be quiet; away from pressures of the world. I have problems feeling pain in my leg. Today, I learned how to stand with greater balance." Female Patient, 52

850 patient visits
1712 volunteer hrs
\$30,651 operating costs

4155
11,772 hrs
\$474,695

2008 Gifts to Shepherd's Clinic 2009

SHEPHERD'S CLINIC

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Emile & Marie-Jose Schneider
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The Alvin & Fanny Thalheimer
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The Blue Moon Fund
The Bunting Family Foundation
Hoffberger Foundation, Inc.
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Mr. & Mrs. John Fraser
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2008 The William H.M. Finney Foundation 2009

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Gifts of \$5,000 to \$9,999
The Cordish Family Fund
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Gifts up to \$999

Clark Finney
June E. Finney
Dr. & Mrs. Stewart Finney
Katharine Finney-Baetjer
Mr. & Mrs. John Fraser
Bart Harvey
Arthur Boyd & Meg Boyd Meyer

Value of services \$30,600

Value of services >\$1M

The mission of Shepherd's Clinic is to provide quality, low-cost health care to those in our community who are medically uninsured, helping people who are unable to afford commercial health insurance and who do not qualify for government assistance.

2008 Volunteers - 255 unique volunteers donated 11,772 hours 2009

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Bonnie Epstein, MD
David Helsel, MD
Janet Horn, MD
Debra Hutjens, MD
Walter James, MD
Fern Jeffries, MD
George Moran, MD
Linda Lee, MD
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George Moran, MD
Rocio Salas-Carrillo, MD
Mansur Shomali, MD
Simin Sistani, MD
June Spector, MD
William Spencer-Strong, MD

Rhodora Tumanon, MD
Annie Umbricht, MD
Steve Wiener, DPM
Union Memorial Hospital
Residents
University of Maryland
Medical Center Residents
Nurse Practitioners
Ellen Barnhart, CRNP
Brenda Callahan, CRNP
Nurse Practitioner Student
Katie Winter
Physician Assistant
Elizabeth Phung, PA

Massage Therapists
Alden Gaines
Stacy Hulseberg
Dietician / Nutritionists
Ana Goldseker, Nutritionist
Marcia Rose Kargon, RDLD
Kasia Kines, Nutritionist
Pharmacist
Kristin Bartel, Pharm-D
Physical Therapist
Brita Grothe, DPT
Exercise Kinesiologist
Dominic Sessa, CHEK

Chaplain
Rev. Charles Richter
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Margi Joshi, LGSW
Kelly DaCunha, LGSW
Social Worker Interns
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Bradley Dunn
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Kristina Massey, RN
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Kira Rashba, RN

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Health Care for the Uninsured

Annual Report 2008 2009

